

U. S. DEPARTMENT OF ENERGY

Learning & Development Web Site Feedback Survey

Name (optional) _____
Date _____

Telephone (optional) _____

E-mail (optional) _____

Copy response and paste into e-mail to ETSCustomerFeedback@hq.doe.gov

		RATING		
		A	B	C
1.	<p>Could you navigate around web site easily?</p> <p>A = Yes B = Partially C = No</p>			
2.	<p>Did you find the information you needed?</p> <p>A = Excellent B = Good C = Poor</p> <p>If no, what particular information were you looking for?</p> <div style="border: 1px solid black; height: 50px; width: 580px; margin-top: 5px;"></div>			
3.	<p>Do you find the documents easy to read and use as guidance?</p> <p>A = Excellent B = Good C = Poor</p>			
4.	<p>Did you contact a Training Consultant or Training Liaison? If yes, Could you contact the Consultant quickly?</p> <p>A= Immediately B = Returned inquiry in less than 1 day C = Other</p> <p>Did you get the information and/or help that you needed?</p> <p>A = All of it B = About 50 % C = Hard to get information</p> <p>All in all, would you say the service was</p> <p>A = Excellent B = OK C = Not very good</p>			
5.	<p>Do you use CHRIS Training Workflow to have training approved and authorized?</p> <p>A = Yes B = Sometimes C = Someone else does that</p>			
6.	<p>If you do use CHRIS Training Workflow, do you find it easy to use -</p> <p>A = Easy and quick B = Takes some time to learn C = Hard to use</p>			
7.	<p>Did you use any of the Mission Critical or Career Program information? If yes -</p> <p>A = Met your needs B = Somewhat incomplete C = Insufficient</p>	___	___	___
8.	<p>Do you have any additional comments that you would like to share with us?</p> <div style="border: 1px solid black; height: 120px; width: 800px; margin-top: 5px;"></div>			